### 110TH CONGRESS 2D SESSION

# H. R. 5679

To amend the Real Estate Settlement Procedures Act of 1974 to require mortgages for mortgages in default to engage in reasonable loss mitigation activities.

### IN THE HOUSE OF REPRESENTATIVES

APRIL 2, 2008

Ms. Waters introduced the following bill; which was referred to the Committee on Financial Services

# A BILL

To amend the Real Estate Settlement Procedures Act of 1974 to require mortgages for mortgages in default to engage in reasonable loss mitigation activities.

- 1 Be it enacted by the Senate and House of Representa-
- 2 tives of the United States of America in Congress assembled,
- 3 SECTION 1. SHORT TITLE.
- 4 This Act may be cited as the "Foreclosure Prevention
- 5 and Sound Mortgage Servicing Act of 2008".
- 6 SEC. 2. DUTY TO ENGAGE IN LOSS MITIGATION.
- 7 (a) Duty.—The Real Estate Settlement Procedures
- 8 Act of 1974 is amended by inserting after section 6 (12
- 9 U.S.C. 2605) the following new section:

#### 1 "SEC. 6A. DUTY TO ENGAGE IN LOSS MITIGATION.

- 2 "(a) Duty for Covered Federally Related
- 3 MORTGAGE LOANS.—Upon default of any federally re-
- 4 lated mortgage loan that is secured by a lien on the prin-
- 5 cipal residence of the borrower or mortgagor, the mort-
- 6 gagee shall engage in reasonable loss mitigation activities
- 7 that provide for—
- 8 "(1) the long-term affordability of the loan; and
- 9 "(2) the maximum retention of home equity.
- 10 "(b) No Foreclosure Without Loss Mitiga-
- 11 TION.—No foreclosure of any covered federally related
- 12 mortgage loan shall be initiated if the mortgagee or
- 13 servicer has at any time failed to comply with the require-
- 14 ments of this section with respect to such loan.
- 15 "(c) Loss Mitigation Activities.—
- "(1) In General.—For purposes of this sec-
- tion, loss mitigation activities shall include both pri-
- ority loss mitigation activities and secondary loss
- mitigation activities. In complying with subsection
- 20 (a), the mortgagee or servicer shall pursue priority
- 21 loss mitigation activities before considering sec-
- ondary loss mitigation activities. If any loss mitiga-
- 23 tion activity is taken, including any priority or sec-
- ondary loss mitigation activities, the mortgagee or
- 25 servicer shall provide written notice of such activity

to the borrower or mortgagor by mail not later than
5 business days after such action is taken.

- "(2) Priority loss mitigation activities.—
  For purposes of this section, the term 'priority loss mitigation activities' includes, with respect to a covered federally related mortgage loan, activities that preserve the borrower's or mortgagor's ownership interest in the property that is subject to the lien securing the loan. Priority loss mitigation activities include the following activities:
  - "(A) Waiver of any late payment charge, penalty interest, or any other fees or charges, or any combination thereof.
  - "(B) Establishment of a repayment plan under which the borrower or mortgagor resumes regularly scheduled payments and pays additional amounts at scheduled intervals to cure the delinquency.
  - "(C) Forbearance under the loan that provides for a temporary reduction in, or cessation of, monthly payments followed by a reamortization of the amounts due under loan, including arrearage, and a new schedule of repayment amounts.

- "(D) Waiver, modification, or variation of any material term of the loan, including shortterm, long-term, or life-of-loan modifications that change the interest rate, forgive the payment of principal or interest, or extend the final maturity date of the loan.
  - "(E) Short refinancing of the loan consisting of acceptance of payment from or on behalf of the borrower or mortgagor of an amount less than the amount alleged to be due and owing under the loan, including principal, interest, and fees, in full satisfaction of the obligation under such loan and as part of a refinance transaction in which the property is intended to remain the principal residence of the borrower or mortgagor.
  - "(3) Secondary Loss MITIGATION ACTIVITIES.—For purposes of this section, the term 'secondary loss mitigation activities' includes, with respect to a covered federally related mortgage loan, activities that avoid foreclosure but do not preserve the borrower's or mortgagor's ownership interest in the property that is subject to the lien securing the loan. Secondary loss mitigation activities include the following activities:

- "(A) Short sale of the principal residence 1 2 that is subject to the lien securing the loan, 3 consisting of acceptance of payment from or on 4 behalf of the borrower or mortgagor of an amount less than the amount alleged to be due 6 and owing under the loan, including principal, 7 interest, and fees, in full satisfaction of the obli-8 gation under such loan and as part of a sale 9 transaction in which the property is not in-10 tended to remain the principal residence of the borrower or mortgagor.
  - "(B) Assumption of the borrower's obligations under the loan by a third-party.
  - "(C) Cancellation or postponement of a foreclosure sale to allow the borrower or mortgagor additional time to sell the property.
  - "(D) Acquisition of the property by the mortgagee or servicer by deed in lieu of foreclosure.

## "(d) Affordable Payments.—

"(1) IN GENERAL.—The affordability of any scheduled payments due from the borrower or mortgagor pursuant to loss mitigation activities shall be taken into consideration in determining whether a mortgagee has engaged, for purposes of subsection

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(a)(1), in reasonable loss mitigation activities that provide for long-term affordability of the loan. Payments under a loan shall be considered to be affordable for a borrower or mortgagor for purposes of this subsection if such payments result in a debt-to-income ratio or residual income of the borrower or mortgagor in an amount permitted under section 36.4337 of title 38, Code of Federal Regulations.

"(2) Income used in determining afford-ABILITY.—In making a determination of affordability for purposes of this subsection, a mortgagee or servicer shall use the income information furnished by the borrower at the time of loan origination, except that the borrower or mortgagor may elect to provide the mortgagee or servicer with current information and, if so provided, such current income information shall be used for purposes of determining affordability. The mortgagee or servicer shall advise the borrower or mortgagor of any right under this paragraph to provide current income information. If current income information is used, all sources of income shall be verified by tax returns, payroll receipts, bank records, or other third-party verification; the best and most appropriate documentation shall be used.

- 1 "(3) Debt payments used in determining 2 Affordability.—In the case of default of any cov-3 ered federally related mortgage loan for which the 4 security property is subject to multiple liens— 5 "(A) each mortgagee or servicer with re-
  - "(A) each mortgagee or servicer with respect to a senior lien shall reasonably take into account the obligations of the borrower or mortgagor under subordinate liens; and
  - "(B) the mortgagee or servicer shall take into account any other secured or unsecured obligations of the borrower or mortgagor.
  - "(4) WRITTEN NOTIFICATION OF AFFORD-ABILITY CALCULATION.—The mortgagee or servicer shall notify the borrower or mortgagor in writing of the results of the determination of affordability under this subsection and the income on which the determination was based. Such written notice shall be provided by mail not later than 7 business days after such action is taken or as part of the written notice required under subsection (c)(1), whichever is earlier.
- "(e) Reasonable Fee.—A mortgagee engaged in loss mitigation pursuant to this section may charge a reasonable fee for loss mitigation activities in addition to actual administrative costs and other expenses. The Sec-

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- 1 retary may review the fees, administrative costs, and other
- 2 expenses passed on to borrowers by any mortgagee en-
- 3 gaged in loss mitigation and shall exclude or reduce any
- 4 costs or expenses the Secretary considers excessive or ir-
- 5 relevant to loss mitigation activities.
- 6 "(f) Notification of Interest Rate Increase.—
- 7 In the case of any covered federally related mortgage loan
- 8 that is an adjustable rate mortgage, not less than 60 days
- 9 before any increase in the periodic payment due for prin-
- 10 cipal or interest or in the interest rate charged under the
- 11 loan, but not more than 120 days before such increase,
- 12 the mortgagee or servicer shall, in addition to any notices
- 13 required by the contract and other law, inform the bor-
- 14 rower in writing by mail and by telephone of the date that
- 15 such payment or interest rate increase will occur and of
- 16 the amount of the projected monthly payment under the
- 17 loan after such increase, based on the prevailing interest
- 18 rate of the index used for such increase with the 30-day
- 19 period ending upon such notice. The written notice shall
- 20 provide the information required under this subsection in
- 21 a clear and conspicuous format.
- 22 "(g) Subordinate Liens.—Each mortgagee with
- 23 respect to a subordinate lien shall provide to mortgagees
- 24 having senior liens information needed by such senior
- 25 mortgagees to engage in reasonable loss mitigation as re-

- 1 quired by this section. Any modification of the loan under-
- 2 taken as part of loss mitigation activity shall not impair
- 3 the priority status of liens under the modified loan, to the
- 4 extent that there are no additional funds advanced to the
- 5 borrower in connection with such modification.
- 6 "(h) Direct Access to Authorized Loss Mitiga-
- 7 TION PERSONNEL.—
- 8 "(1) Provision of Contact Information.—
- 9 The mortgagee or servicer of a covered federally re-
- lated mortgage loan shall provide, on each regular
- account statement for the loan, a toll-free or collect-
- call telephone number that provides the borrower
- with direct access to a person with the information
- and authority to answer questions and fully resolve
- issues related to loss mitigation activities for the
- loan.
- 17 "(2) Prohibition on outsourcing.—In car-
- rying out subsection (a) with respect to a covered
- federally related mortgage loan, any contact by or on
- behalf of a mortgagee or servicer with the home-
- owner and any processing of any loss mitigation ac-
- tivities shall be conducted only by agents of the
- 23 mortgagee or servicer who are physically located in
- the United States.

1	"(i) DUTY TO REFER TO HUD-CERTIFIED HOUSING
2	Counselor.—
3	"(1) Referral by Servicer or Mort-
4	GAGEE.—In the case of any payment due under a
5	covered federally related mortgage loan that is more
6	than 60 days late, the servicer or mortgagee shall
7	forward to a housing counseling agency approved by
8	the Secretary the contact information of the bor-
9	rower.
10	"(2) Expression of Borrower Pref-
11	ERENCE.—The borrower may communicate to the
12	servicer or mortgagee a preference for a particular
13	housing counseling agency approved by the Sec-
14	retary—
15	"(A) in writing at the time of closing on
16	the loan; or
17	"(B) in writing at any time during the
18	term of the loan, including by conveyance of
19	signed authorization form from the approved
20	housing counseling agency of the borrower's
21	choice, which shall be transmitted by such agen-
22	cy to the mortgagee or servicer.
23	"(3) Referral relationship.—A mortgagee
24	or servicer may establish a referral relationship with
25	a housing counseling agency approved by the Sec-

- 1 retary, but such relationship may not be exclusive
- and the mortgagee or servicer may not refuse to re-
- 3 spond to qualified written requests and other com-
- 4 munications from another housing counseling agency
- 5 approved by the Secretary or any other agent that
- 6 is authorized by the borrower.
- 7 "(j) Prohibition on Waiver of Rights.—A mort-
- 8 gagee for a covered federally related mortgage loan may
- 9 not—
- 10 "(1) when engaging in loss mitigation activities
- pursuant to subsection (a), require a borrower to
- limit or waive the rights of such borrower to bring
- any claims, defenses, demands, proceedings, actions,
- or causes of action against the mortgagee or servicer
- as a condition of accepting an offer of any loss miti-
- 16 gation activities, including any activities under sub-
- 17 section (c); or
- 18 "(2) require the borrower to agree to arbitra-
- tion as a condition of receiving loan modification ac-
- 20 tivities.
- 21 Any waiver or arbitration provision in a written agreement
- 22 prohibited under this subsection shall be void and unen-
- 23 forceable.
- 24 "(k) Reporting on Loss Mitigation Activi-
- 25 TIES.—

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"(1) IN GENERAL.—Each mortgagee or servicer of a covered federally related mortgage loan shall report regularly, but not less than monthly, and comprehensively to the Secretary of the Treasury on the extent and scope of the loss mitigation activities of the mortgagee. Each such report shall include data on loss mitigation activities disaggregated according to the categories specified in each of the subparagraphs of paragraphs (2) and (3) of subsection (c), any loss mitigation activities not covered by such categories, the number of loans receiving loss mitigation that have become performing loans, the number of loans receiving loss mitigation that have proceeded to foreclosure, the total number of foreclosures initiated during the reporting period, and such other information as the Secretary determines to be relevant.

### "(2) Compilation of aggregate data.—

"(A) Commencement; scope.—Beginning with data for calendar year 2009, the Federal Financial Institutions Examination Council shall compile for each year, for each primary metropolitan statistical area, metropolitan statistical area, and consolidated metropolitan statistical area that is not comprised of designated

primary metropolitan statistical areas, aggregate data by census tract for all mortgagees or servicers that are required to disclose data under this subsection. The Council shall also produce tables indicating, for each primary metropolitan statistical area, metropolitan statistical area, and consolidated metropolitan statistical area that is not comprised of designated primary metropolitan statistical areas, aggregate loss mitigation patterns for various categories of census tracts grouped according to location, age of housing stock, income level, and racial characteristics.

- "(B) STAFF AND DATA PROCESSING RE-SOURCES.—The Board of Governors of the Federal Reserve System shall provide staff and data processing resources to the Council to enable it to carry out this paragraph.
- "(C) AVAILABILITY TO PUBLIC.—The data and tables required pursuant to this paragraph shall be made available to the public not later than December 31 of the year following the calendar year on which the data is based.
- 24 "(1) Definitions.—For purposes of this section, the 25 following definitions shall apply:

- "(1) Adjustable rate mortgage' means, with respect to a federally related mortgage loan, that the loan terms provide for the rate of interest charged under the loan to reset or adjust at least once during the term of the loan.
- 7 "(2) COVERED FEDERALLY RELATED MORT-8 GAGE LOAN.—The term 'covered federally related 9 mortgage loan' means a federally related mortgage 10 loan described in subsection (a).
  - "(3) Mortgagee.—The term 'mortgagee' means, with respect to a federally related mortgage loan, the original lender under the loan and any affiliates, agents, subsidiaries, successors, or assignees of such lender, and any subsequent purchaser, trustee, or transferee of the loan or credit instrument issued by such lender.
- 18 "(4) SERVICER.—The term 'servicer' has the 19 meaning given such term in section 6(i).
- "(m) Report to Congress.—Not later than the expiration of the 12-month period beginning upon the date of the enactment of the Foreclosure Prevention and Sound Mortgage Servicing Act of 2008, and of each consecutive 12-month period thereafter, the Secretary of the Treasury

and the Secretary of Housing and Urban Development

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- 1 shall provide a report to the Congress on the extent of
- 2 compliance by mortgagees and servicers with the require-
- 3 ments of this section and paragraphs (4) through (7) of
- 4 section 6(e).
- 5 "(n) APPLICABILITY.—Notwithstanding any regula-
- 6 tions authorized to carry out under this section, this sec-
- 7 tion shall apply with respect to defaults on covered feder-
- 8 ally related mortgage loans occurring after the date of the
- 9 enactment of the Foreclosure Prevention and Sound Mort-
- 10 gage Servicing Act of 2008, without regard to the date
- 11 on which the loan was made.".
- 12 (b) Duty of Loan Servicer To Respond to Bor-
- 13 ROWER INQUIRIES.—Section 6(e)(1)A) of the Real Estate
- 14 Settlement Procedures Act of 1974 (12 U.S.C.
- 15 2605(e)(1)(A)) is amended by striking "borrower" and
- 16 inserting "(borrower, including a housing counseling agen-
- 17 cy approved by the Secretary)".
- 18 (c) Comprehensive Disclosure and Fair Proc-
- 19 ESSING OF QUALIFIED WRITTEN REQUESTS.—Section
- 20 6(e) of the Real Estate Settlement Procedures Act of 1974
- 21 (12 U.S.C. 2605(e)) is amended by adding at the end the
- 22 following new paragraphs:
- 23 "(4) Provision of Information regarding
- 24 MORTGAGE.—The servicer of a covered federally re-
- lated mortgage loan (as such term is defined in sec-

1	tion 6A(l)) shall have available at all times the fol-
2	lowing information, which shall be provided to the
3	borrower's agent in response to a quali-
4	fied written request by the borrower submitted in ac-
5	cordance with the deadlines set forth in paragraph
6	(1)(A):
7	"(A) Whether the account relating to such
8	loan is current, or if not, the date the account
9	went into default.
10	"(B) The current balance due on the loan,
11	including the amount of principal due, an
12	itemization of all fees due, an explanation of the
13	escrow balance, and whether there are any es-
14	crow deficiencies or shortages.
15	"(C) A full payment history that shows, in
16	a clear and easily understandable manner, all of
17	the activity on the loan since the origination of
18	the loan, including the escrow account, and the
19	application of payments made under the loan.
20	"(D) The initial terms of the loan.
21	"(E) A copy of the original note and secu-
22	rity instrument.
23	"(F) Identification of the owner of the
24	mortgage note and any investors in the note.

- 1 "(G) Any documents that limit, explain, or 2 modify the loss mitigation activities offered by 3 the servicer.
  - "(H) Any other information requested by the borrower that is reasonably related to loss mitigation activities.
  - "(5) Prohibition of 'wrong door' actions for Qualified written receipt and handling of qualified written requests. Any qualified written request received by the mortgagee or servicer shall be valid notwithstanding receipt at any address other than that designated by the mortgagee or servicer for receipt and handling of such requests.
  - "(6) Prohibition of fee for response to Qualified written requests.—A mortgage or servicer for a federally related mortgage loan may not impose any fee for, or on account of, the preparation and submission by such mortgagee or servicer of any response or statement required by this subsection.
  - "(7) Prohibition of foreclosure pending disclosure.—In the case of a covered federally re-

- 1 lated mortgage loan (as such term is defined in sec-
- 2 tion 6A(l)), no foreclosure proceeding may be initi-
- ated or continued against the borrower or the prin-
- 4 cipal residence of the borrower during any period in
- 5 which a qualified written request under this sub-
- 6 section is pending and the mortgagee or servicer has
- 7 not complied with the requirements of this sub-
- 8 section regarding the request.".
- 9 (d) Damages and Costs.—Section 6(f) of the Real
- 10 Estate Settlement Procedures Act of 1974 (12 U.S.C.
- 11 2605(f)) is amended—
- 12 (1) in the matter preceding paragraph (1), by
- inserting "or of section 6A" after "this section";
- 14 (2) in paragraphs (1)(B) and (2)(B)—
- 15 (A) by striking "a pattern or practice"
- each place such term appears; and
- 17 (B) by striking "\$1,000" each place such
- term appears and inserting "\$2,000 for each
- violation";
- 20 (3) in paragraph (2)(B)(i), by striking
- 21 "\$500,000" and inserting "\$1,000,000".
- 22 SEC. 3. CONFORMING AMENDMENT.
- 23 Section 17 of the Real Estate Settlement Procedures
- 24 Act of 1974 (12 U.S.C. 2615) is amended by striking

- 1 "Nothing" and inserting "Except as provided in sections
- 2 6(e)(7) and 6A, nothing".

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